Knowledge management: Technological Evolution of Systems

Generate content
Utilise content

Knowledge Portal

Community Platforms

Content Mng. Systems

KM Suites

not efficient

detached

isolated

Evolution of Portals

Topic portals
Sector portals
Audience portals
Commerce portals

Universal portals

Internet

Intranet

Enterprise-Knowledge Portal
Enterprise-Collaborative-Portal
Enterprise-Information Portal

Instant Messaging
Teamroom
Discussion forum
E-Mail Integration
Documentenmgt.
Workflow
Groupware
Seeking
Categorising
Authorising
Community-of-practice platform: *Useful facilities*

- home page
- conversation space
- directory of membership
- floating questions to the community
- shared workspace (synchronous collaboration)
- document repository for the knowledge base
- search engine for the repository
- community management tools (traffic, who, ...)
- subcommunities, subgroups, project teams

Source: www.ewenger.com/tech, 2001

Community-of-practice platform: *Broader Market Chart*

**PRODUCTS**

1. **WebCrossing**
2. Tapped in
3. Pensare
4. AskMe
5. Geneva
6. K-Station
7. QuickPlace
8. ArsDigita
9. Sharenet
10. LiveLink
11. DocuShare
12. Communispace

Source: www.ewenger.com/tech, 2001
Web Crossing Use Case: „CPsquare Workshop“

CPsquare Workshop: Example of a topic discussion